

6 720 811 153-00.1O

# CRC200

Comfort Room Controller



**BOSCH**

User manual



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1 Explanation of symbols and safety instructions

1.1 Guideline to symbols

Warnings




Warnings in this document are identified by a warning triangle printed against a grey background.

Keywords at the start of a warning indicate the type and seriousness of the ensuing risk if measures to prevent the risk are not taken.

The following keywords are defined and can be used in this document:

- **DANGER** indicates a hazardous situation which, if not avoided, will result in death or serious injury.
- **WARNING** indicates a hazardous situation which, if not avoided, could result in death or serious injury.
- **CAUTION** indicates a hazardous situation which, if not avoided, could result in minor to moderate injury.
- **NOTICE** is used to address practices not related to personal injury.

Important information



This symbol indicates important information where there is no risk to people or property.

Additional symbols


Symbol	Function
▶	Sequence of steps
→	Cross-reference to other points in this document or to other documents
•	Listing/list entry
-	Listing/list entry (2ndlevel)
	Flashing indication display (e. g. flashing ON)

Table 1 Additional symbols

## 1.2 Safety instructions

These operating instructions are intended for the heating system user.

- ▶ Read and retain the operating instructions (heat source, modules etc.) prior to operation.
- ▶ Observe safety instructions and warnings.

### Designated use

- ▶ Use the product only to control heating systems in residential houses or apartments.

Any other use is considered improper. Any resulting damage is excluded from the manufacturer's warranty.

### Inspection and maintenance

Regular inspection and maintenance are prerequisites for safe and environmentally compatible operation of the heating system.

We recommend that you enter into a contract for the annual inspection and demand-dependent maintenance with an authorized contractor.

- ▶ Have work carried out only by an authorized contractor.
- ▶ If any faults are discovered, have them remedied immediately.

### Risk of damage from frost

The system can freeze if it is switched off:

- ▶ Observe the instructions for frost protection.
- ▶ Always leave the system switched on for additional functions, e. g. water heating or anti-seize protection.
- ▶ Have faults rectified immediately.

### Risk of scalding at the hot water draw-off point

- ▶ If hot water temperatures above 60 °C are set or if thermal disinfection is activated, a mixer must be installed. If in doubt, ask your contractor.

## 2 Product Description

The user interface CRC200 permits simple operation of the heating system. The desired room temperature can be set in the room by turning the dial. Automatic operation with the adjustable time program assures energy-saving operation by reducing the room temperature at specified times or shutting off the heating entirely. This method of controlling the heating optimizes thermal comfort while minimizing energy consumption. DHW heating can be adjusted conveniently and controlled efficiently.

### 2.1 Notes on functional scope

The functional scope and thus the menu structure of the user interface are determined by the structure of the system. Your attention is drawn to the importance of the system structure at the relevant places in these instructions. The control ranges and factory settings may differ from the information in these instructions, depending on the system installed at the site. Consult your contractor if you have further questions.

### 2.2 Function as controller

Water heating settings for the storage tank and thermal disinfection are made in the first heating zone on the CRC200. The CRC200 functions as a Room temperature-dependent controller which means automated control of the heating based on the room temperature.

### 2.3 Certificates

This product has been tested and is certified for both the US and Canadian markets, and meets all applicable US and Canadian standards.

### 2.4 Applicability of the technical documentation

All information related to BUS systems and heating controllers contained in the technical documentation of e.g. heat sources applies also to the present user interface.

### 2.5 Operation after a power failure

No settings are lost in the event of a brief power failure or if the heat source is shut down for short periods of time (min. four hours power reserve after 1½ hour of operation). When the power supply is restored, the user interface resumes operation. If the shutdown period is prolonged, the settings for the time of day and the date might have to be made again. No other settings are required.

3 Overview of controls and symbols

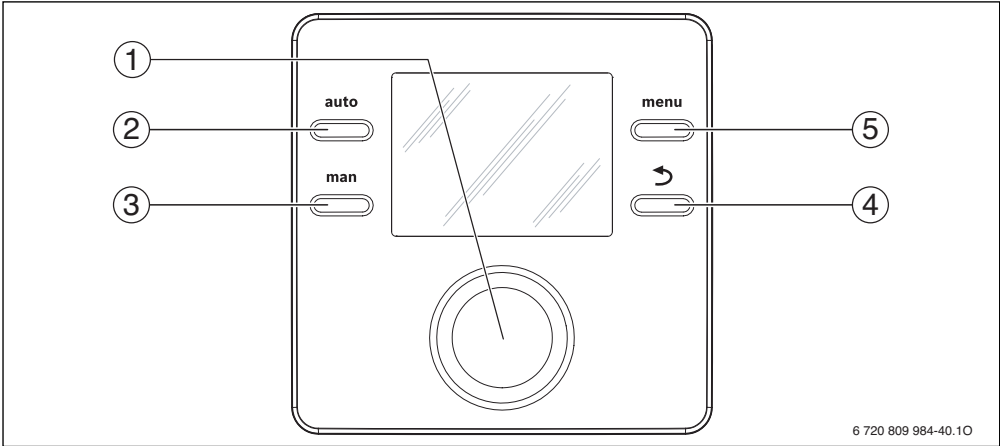


Fig. 1 Controls

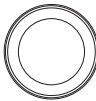




Item	Element	Designation	Explanation
1		dial	<div>► Turn to change a setting or select a menu/menu item.</div> <div>► Press to open a menu/menu item or confirm a setting/message.</div>
2	 auto	auto button	<div>► Press to activate the automatic mode.</div>
3	 man	man button	<div>► Press to activate the hold mode (manual operation)</div>
4	 ↶	Back button	<div>► Press to return to the higher menu level or discard a setting.</div> <div>► Press for an extended period of time to close the main menu.</div>
5	 menu	menu button	<div>► Press to open the main menu.</div>

Table 2 Controls

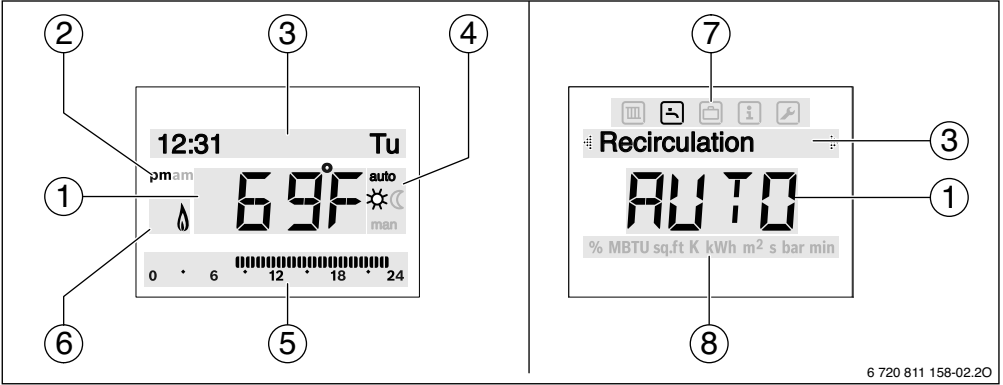


Fig. 2 Symbols on the display (sample figures)

Item	Symbol	Designation	Explanation
1	69°F	Value display	Display of the current room temperature and input field for the desired room temperature
2	pm/am	Time of day	Afternoon/morning with 12-hour format (factory setting 12-hour format)
3	-	Text line	Time of day (e. g. 02:03pm) and current day of the week (e. g. Mo)
4	auto	Operating mode	Automatic Mode Active (according to time program)
	man		Hold Mode Active (manual operation)
	☀		Heating Circuit Active
	☾		Setback Mode Active
5	▬▬▬▬▬▬ 12 18	Segment display	Solid segments: time set for operating mode today (1 segment = 30 min)
	0 · 6		No segments: time set for setback mode today (1 segment = 30 min)
6	🔥	Operating state	Burner operational
7	🏠	Menu <b>Heating</b>	Menu with settings for the heating system
	🚿	Menu <b>DHW</b>	Menu with settings for water heating
	👛	Menu <b>Holiday</b>	Menu with settings for vacation program
	📄	Menu <b>Info</b>	Menu to display current information about the heating system, e. g. heating, hot water
	🔧	Menu <b>Settings</b>	Menu with general settings, e. g. language, time/date, formats
8	-	Units line	Physical units for the displayed values, e. g. in the "Information" menu. The following units can be shown: (%   MBTU   sq.ft   K   kWh   m²   s   bar   min)

Table 3 Symbols on the display

4 Getting started

An overview of the structure of the main menu and the position of the individual menu items can be found on page 10.

Each of the following descriptions takes the standard display as its starting point (→ page 5, Fig. 2 at left).

4.1 Changing the room temperature

Operation		Result
To check the current <b>required room temperature</b> .		
Auto mode	<div>If the automatic mode is active (<b>auto</b> displayed):<ul style="list-style-type: none"><li>Press the auto key. The desired room temperature then appears on the display for a few seconds. How long the current setting applies (time to next switching time) appears next for a few seconds.</li></ul></div>	<div><div>Set Room Temp</div><div>68°F<sup>°</sup>auto☀</div><div>0 · 6 12 18 24</div><div>6 720 811 158-03.10</div></div>
Manual operation	<div>If the hold mode is active (<b>man</b> displayed):<ul style="list-style-type: none"><li>Press the man key. The desired room temperature then appears on the display for a few seconds. An indication that the current setting is being held (unlimited time) then appears on the display for a few seconds.</li></ul></div>	<div><div>Hold</div><div>71°F<sup>°</sup>man</div><div>6 720 811 158-04.20</div></div>
If it is too cold or too warm for you today: <b>Change the room temperature temporarily</b>		
Auto mode	<div><ul style="list-style-type: none"><li>Turn the dial in order to set the desired room temperature.</li><li>Press the dial (or wait a few seconds). The setting value stops flashing. The user interface operates with the modified settings. The change applies until the next switching time in the active time program is reached (→ Chapter 5.3, Page 11). The temperature stored in the automatic mode then becomes active again.</li></ul></div>	<div><div>to 11:00 pm</div><div>64°F<sup>°</sup>auto☀</div><div>0 · 6 12 18 24</div><div>6 720 811 158-05.10</div></div>
Should it be permanently too cold or too hot for you: <b>Change the required room temperature for the Heating or Setback mode</b>		
Auto mode	<div><ul style="list-style-type: none"><li>Press the menu key to open the main menu.</li><li>If necessary, turn the dial to highlight the <b>Heating</b> menu.</li><li>Press the dial to open the <b>Heating</b> menu.</li></ul><div>Notice: Continued on page 7.</div></div>	<div><div>Temperatures ▶</div><div>6 720 811 158-06.10</div></div>

Table 4 Getting started – Room temperature

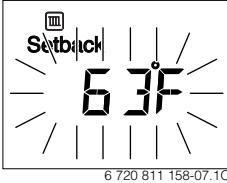
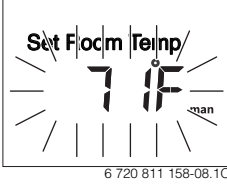
Operation	Result
<p><i>Notice: Continued from page 6.</i></p> <ul style="list-style-type: none"> <li>▶ Press the dial to open the <b>Temperatures</b> menu.</li> <li>▶ Turn the dial to select the menu item <b>Heating</b> or <b>Setback</b> and press the dial. The current setting appears and flashes.</li> <li>▶ Turn the dial to set the desired room temperature for the selected operating mode and press the dial. The setting value stops flashing. The user interface operates with the modified settings.</li> </ul>	
<p>If you require a room temperature for a period of time which deviates from the temperatures set for heating or setback: <b>Activate manual operation and set the required room temperature</b></p>	
<p><b>Manual operation</b></p> <ul style="list-style-type: none"> <li>▶ Press the man key. The user interface will now constantly maintain the set temperature entered for manual operation.</li> <li>▶ Wait a few seconds until the default display appears again or press the dial twice.</li> <li>▶ Turn the dial to set the desired room temperature and press the dial (or wait a few seconds). The setting value stops flashing. The user interface operates permanently and for an unlimited period of time with the modified setting (without setback).</li> </ul>	

Table 4 Getting started – Room temperature

## 4.2 More settings



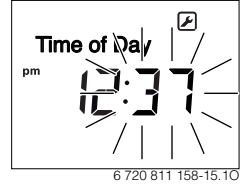
Operation	Result
<p>If you need hot water outside of the times set in the time program:  <b>Activate immediate tank charging</b> (immediate hot water function)</p>	
<ul style="list-style-type: none"> <li>▶ Press the menu key to open the main menu.</li> <li>▶ Turn the dial to highlight the <b>DHW</b> menu.</li> <li>▶ Press the dial to open the selected menu.</li> <li>▶ Press the dial. The current setting appears and flashes.</li> <li>▶ Turn the dial to set <b>ON</b> and press the dial. Water heating (tank heating or instantaneous flow heating) becomes active immediately. After heat-up, immediate tank charging switches off again.</li> </ul>	
<p><b>Setting the time and date</b></p>	
<ul style="list-style-type: none"> <li>▶ Press the menu key to open the main menu.</li> <li>▶ Turn the dial to highlight the <b>Settings</b> menu.</li> <li>▶ Press the dial to open the selected menu.</li> <li>▶ Turn the dial to select the <b>Time/Date</b> menu and press the dial. The menu item <b>Time of Day</b> is displayed.</li> </ul>	

Table 5 Getting started – More settings

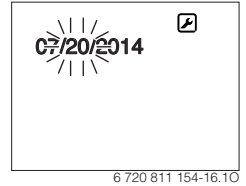
Operation

- ▶ Press the dial.  
The input field for the hour setting starts to flash.
- ▶ Turn the dial to set the hour and press the dial.  
The input field for the minute setting starts to flash.
- ▶ Turn the dial to set the minutes and press the dial.

Result



- ▶ Turn the dial to select the menu item **Date** and press the dial.  
The first input field for the date starts to flash in the text line (observe the setting in the **Settings > Format > Date format** menu).
- ▶ Set the month, day and year in the same way as the hours and minutes.
- ▶ Press the dial.  
The setting value stops flashing. The user interface operates with the modified settings.



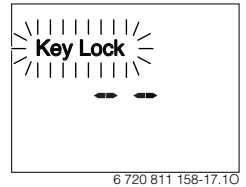
To prevent the user interface settings from being modified inadvertently:

**Activate key block**

- ▶ Press and hold the dial and auto key simultaneously for a few seconds until **Key Lock** appears in the text line.
- ▶ If a control element is actuated while key block is active, **Key Lock** appears in the text line.

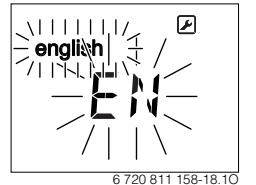
**Canceling key block:**

- ▶ Press and hold the dial and auto key simultaneously for a few seconds until **Key Lock** no longer appears in the text line.



To change the language of the display texts: **Set language**

- ▶ Press the menu key to open the main menu.
- ▶ Turn the dial to highlight the **Settings** menu.
- ▶ Press the dial to open the selected menu.
- ▶ Press the dial.  
The currently set language flashes in the text line and appears in abbreviated form in the value display.
- ▶ Turn the dial until the desired language appears and press the dial.  
The selected language is active immediately.



If your day/night pattern changes (e. g if you work shifts): **Adapt the time program**

Enter setting in the **Heating > Time program** menu (→ Table 10, Page 12).

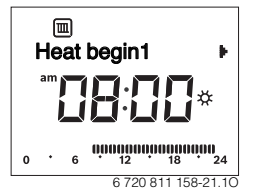


Table 5 Getting started – More settings



5 Working with the MENU

Opening the menu
<ul style="list-style-type: none"><li>▶ Press the menu key to open the main menu.</li><li>▶ Turn the dial to highlight the the desired menu, e. g. <b>Settings</b>.</li><li>▶ Press the dial to open the selected menu.</li><li>▶ Turn the dial to select a submenu, e. g. <b>Settings</b> &gt; <b>Format</b>.</li><li>▶ Press the dial to open the selected menu.</li></ul>
Changing the setting
<ul style="list-style-type: none"><li>▶ Turn the dial in order to select the desired menu item, e. g. <b>Format</b> &gt; <b>Contrast</b>.</li><li>▶ Press the dial. The current setting appears and flashes.</li><li>▶ Turn the dial to set a value.</li><li>▶ Press the dial. The setting value stops flashing. The user interface operates with the modified settings.</li></ul>
Closing the menu
<ul style="list-style-type: none"><li>▶ Press the Back key to return to the next higher menu. <b>-or-</b></li><li>▶ Press and hold the Back key for a longer period of time to close the main menu and return to the room temperature display immediately.</li></ul>

Table 6 Working with the main menu

5.1 Menu structure

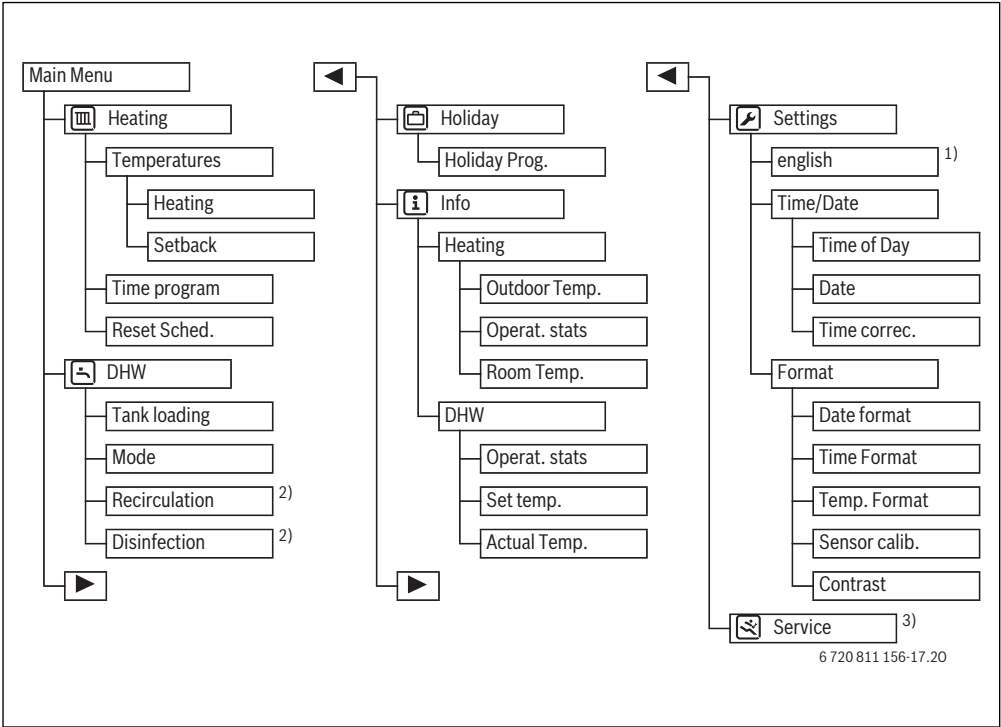


Fig. 3 Main menu summary

- 1) Set language.
- 2) Available only on the user interface for heating zone 1.
- 3) Settings in the service menu may only be changed by a contractor (hidden by default).

5.2 Overview of main menu






Menu	Purpose of the menu	Page
 <b>Heating</b>	Change the room temperatures and time program for the heating system permanently.	→ 11
 <b>DHW</b>	Change the hot water temperature and settings for the hot water system.	→ 14
 <b>Holiday</b>	Settings for operating the system during prolonged periods of absence (vacation program).	→ 15
 <b>Info</b>	Display the current temperatures and operating status of the system.	→ 17
 <b>Settings</b>	Change the general settings, e. g. language, time or date.	→ 18

Table 7

5.3 Adapting the settings for Heating with the time program (automatic mode)

Heating menu

Normally, the time program provides the best heating comfort.

If the temperatures or the time program do not meet your needs, you can adapt the settings.

Setting the temperatures for the operating modes in the automatic mode

A detailed description of how to change the temperatures can be found in Chapter 4.2, Page 7.

Menu **Heating > Temperatures**


Menu item	Description
Heating	Desired room temperature for the heating mode; if automatic mode is active, the time program will switch to this temperature at the start of every heating phase ( <b>42 °F ... 86 °F</b> / 5.5 °C ... 30.0 °C). This temperature cannot be set lower than the temperature for the setback mode + 1 °F (+ 0.5 °C).
Setback	Desired room temperature for the setback mode; if automatic mode is active, the time program will switch to this temperature at the start of every setback phase ( <b>41 °F ... 85 °F</b> / 5.0 °C ... 29.5 °C) or <b>OFF</b> . This temperature cannot be set lower than the temperature for the heating mode – 1 °F (– 0.5 °C).

Table 8 Temperature settings in the heating menu

Adapting the start of heating and start of setback in the Time program

Six switching times are available under each menu item in the **Time program** menu (day of week or group of days). Using these switching times, three heating phases per day can be established. **Heat begin1** represents the first switching time for the heating mode and defines when the first heating phase starts. **Strt setback1** represents the first switching time for the setback mode and defines when the first heating phase ends.

To set the same switching times for several days of the week, set the switching times under Mo-Fr first. Then adapt the time program for the individual days of the week that differ and for Saturday and Sunday.



The switching times in the time program can be set in 15-minute increments. In the segment display, each segment corresponds to one half-hour. As a result, a discrepancy of 15 minutes may occur in the segment display of the time program. This discrepancy has no effect on the time program.

A detailed description of how to modify the time program can be found in Table 10, Page 12.

Menu **Heating > Time program**

Menu item	Description
Mon-Fri	It is possible to set 6 switching times for each day (3 switching times for heat begin and 3 switching times for setback begin). The minimum duration of a heating phase is 30 minutes.
Saturday	
Sunday	
Monday	The default settings are: <ul style="list-style-type: none"><li>• <b>Mon-Fri: Heat begin1: 06:00am to Strt setback1: 11:00pm</b></li><li>• and <b>Sunday: Heat begin1: 08:00am to Strt setback1: 11:00pm</b></li></ul> This means that you are heating from 11:00pm in the evening until 06:00am on the following day to the setback temperature only (Saturday and Sunday until 08:00am).
Tuesday	
Wednesday	
Thursday	
Friday	

Table 9 Time program settings in the heating menu

The following table shows how to activate or modify the time program.

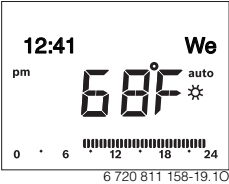
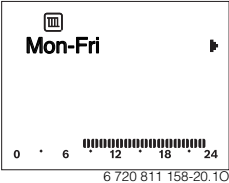
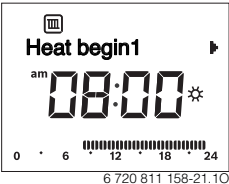
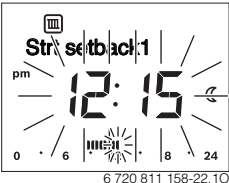
Operation	Result
<b>Activate automatic mode with time program</b>	
If manual operation is active ( <b>man</b> displayed): <ul style="list-style-type: none"><li>Press the auto key. The user interface controls the room temperature in the automatic mode on the basis of the time program.</li></ul>	
<b>Open time program for several days for one individual weekday</b>	
<ul style="list-style-type: none"><li>Press the menu key to open the main menu. The <b>Heating</b> menu is highlighted.</li><li>Press the dial to open the selected menu.</li><li>Turn the dial to select the <b>Time program</b> menu and press the dial. The <b>Time program</b> menu is open, the <b>Mon-Fri</b> menu item is displayed.</li></ul>	
<ul style="list-style-type: none"><li>Turn the dial to select <b>Mon-Fri</b> (change switching times for all weekdays together) or <b>Saturday ... Friday</b> (change switching times for individual weekdays).</li><li>Press the dial. The selected menu item is open, <b>Heat begin1</b> is displayed.</li></ul>	
<b>Set heat begin or setback begin earlier or later (move switching time)</b>	
<ul style="list-style-type: none"><li>Open time program for all weekdays or one individual weekday.</li><li>Select the switching time and press the dial. The hour currently set for the switching time and the associated segment in the segment display start to flash.</li><li>Turn the dial to move the switching time. The setting in the value display changes in 15-minute increments and in the segment display in 30-minute increments.</li><li>Press the dial. The user interface operates with the modified setting.</li></ul>	

Table 10 Activating and modifying the time program

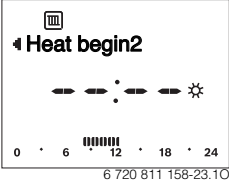
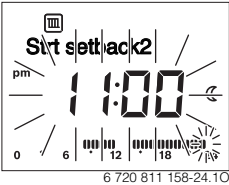
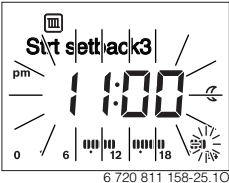
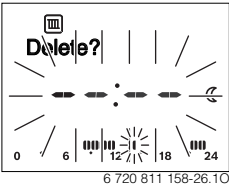
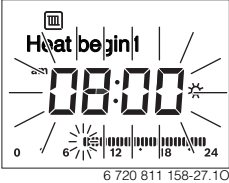
Operation	Result
<b>Add a new heating phase (e. g. Heat begin2 to Strt setback2)</b>  If all six switching times in the time program are not being used, a new heating phase can be added. <ul style="list-style-type: none"> <li>▶ Open time program for all weekdays or one individual weekday.</li> <li>▶ Turn the dial to select <b>Heat begin2</b> and press the dial. The new switching time is added. The hour and associated segment in the segment display start to flash.</li> </ul>	
<ul style="list-style-type: none"> <li>▶ Turn the dial to set <b>Heat begin2</b>, e. g. to 02:00pm and press the dial. The new heating phase is added with a duration of one half-hour. <b>Strt setback2</b> is set to 02:30pm. If necessary, move <b>Strt setback2</b> to later, e. g. to 11:00pm. The user interface operates with the modified settings.</li> </ul>	
<b>Interrupt heating phase with setback phase (e. g. add setback phase between Heat begin2 and Strt setback2)</b>  <ul style="list-style-type: none"> <li>▶ Open time program for all weekdays or one individual weekday.</li> <li>▶ Turn the dial to select <b>Strt setback2</b> (end of the heating phase being interrupted).</li> <li>▶ Set <b>Strt setback2</b> to the start of the interruption, e. g. 06:00pm.</li> <li>▶ Add a new heating phase and set heat begin and setback begin, e. g. <b>Heat begin3</b> (09:00pm) to <b>Strt setback3</b> (11:00pm). The user interface automatically sorts the heating phases chronologically. The user interface operates with the modified settings.</li> </ul>	
<b>Delete a heating phase (e. g. Heat begin2 to Strt setback2)</b>  <ul style="list-style-type: none"> <li>▶ Open time program for all weekdays or one individual weekday.</li> <li>▶ Turn the dial to select <b>Strt setback2</b> and press the dial. The hour currently set for the switching time and the associated segment in the segment display start to flash.</li> <li>▶ Turn the dial to set <b>Strt setback2</b> to the same hour as <b>Heat begin2</b>. <b>Delete?</b> appears in the text line</li> <li>▶ Press the dial. The heating phase is deleted. The user interface operates with the modified settings.</li> </ul>	
<b>Delete a setback phase (e. g. Strt setback1 to Heat begin2)</b>  <ul style="list-style-type: none"> <li>▶ Open time program for all weekdays or one individual weekday.</li> <li>▶ Delete the heating phase before <b>Strt setback1</b> (or after <b>Heat begin2</b>). The user interface automatically sorts the heating phases chronologically.</li> <li>▶ Set <b>Heat begin1</b> to earlier (or <b>Strt setback1</b> to later). The setback phase is deleted. The user interface operates with the modified settings.</li> </ul>	

Table 10 Activating and modifying the time program


Resetting the time program to the factory settings

Menu **Heating** > **Reset Sched.**

Menu item	Description
<b>Reset Sched.</b>	With the aid of the <b>YES</b> setting, an individual time program can be reset to the factory settings. All other settings are retained.


Table 11

5.4 Changing the settings for water heating



**CAUTION:** Health hazard due to legionella!

- ▶ At lower hot water temperatures, activate thermal **Disinfection**.



**WARNING:** Risk of scalding!

If thermal disinfection is activated to prevent legionella, the hot water is heated once to 158 °F (70 °C) (Tuesday night at 02:00am). The hot water temperature is set at the factory to 140 °F (60 °C). There is a risk of scalding at the taps if the temperature is set higher than this.

- ▶ Make sure that a mixer is installed. If in doubt, ask your contractor.

Operating modes for water heating

The following statements refer to a request for hot water from this CRC200. Water heating or temperature maintenance remains active even if a request comes from a different CRC200. The operating modes for hot water can be used independently of the active operating mode for heating.

- The automatic mode for water heating is active when **AUTO** appears in the value display under the menu item **Mode**. There is no separate time program for water heating. The time program for heating also specifies the switching times for water heating. Water heating is active for a half an hour before, during and after each heating phase (all heating circuits). The time program for water heating is also in effect during manual operation of the heating system.
- Continuous water heating or temperature maintenance is active when **Mode** appears in the value display under the menu item **ON**.
- There is no water heating or temperature maintenance when **Mode** appears in the value display under the menu item **OFF**.

A detailed description of how immediate tank charging is activated and how the hot water temperature is set can be found in Chapter 4.2, Page 7. Proceed as described in Table 6 on page 9 to change the other settings.

Hot water menu

Menu item	Description
<b>Tank loading</b>	If immediate tank charging is activated ( <b>ON</b> ), water heating or temperature maintenance is active immediately.
<b>Mode</b>	→ Operating modes for water heating, Page 14.
<b>Recirculation</b>	Recirculation makes hot water available immediately at the hot water taps. <ul style="list-style-type: none"><li>• If <b>ON</b> is set, hot water is pumped through the recirculation line briefly once or several times per hour.</li><li>• If <b>AUTO</b> is set, hot water is pumped through the recirculation line briefly once or several times per hour at the times water heating or keeping water hot is active.</li><li>• Set <b>OFF</b> to save as much energy as possible.</li></ul>
<b>Disinfection<sup>1)</sup></b>	Thermal disinfection safeguards the hygienic quality of the hot water. If <b>AUTO</b> is set, the hot water is heated to 158 °F (70 °C) once every Tuesday starting at 2:00am (at night).

Table 12

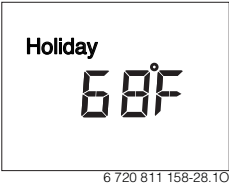
5.5 Setting up a vacation program



**NOTICE:** System damage!  
► After a prolonged period of absence, check the operating pressure of the heating system at the pressure gauge.

To save energy, we recommend that you use the vacation program during a prolonged period of absence.

The vacation program is activated automatically at the previously set vacation start date. While the the vacation program is running, the text line displays **Holiday**. The current room temperature appears in the value display.



The factory settings guarantee energy-saving and safe operation during your vacation. The room temperature used for heating between the vacation start and vacation end dates corresponds to the setback temperature in the automatic mode (see Changing the setting → Chapter 4.2, page 7).

If the CRC200 is used as the controller, water heating or temperature maintenance is off while the vacation program is active.

After the end of the vacation program, the user interface operates again with the set time program (heating and setback phases).

Vacation menu

Menu item	Functional description
<b>Holiday Prog.</b>	If the setting value is set to <b>ON</b> , the heating system automatically operates energy efficiently from the vacation begin to the vacation end date (→ Tab. 14).

Table 13

The following table shows how to activate, set, interrupt or prematurely end the vacation program.

Operation	Result
<b>Open the vacation menu</b> <ul style="list-style-type: none"><li>► Press the menu key to open the main menu.</li><li>► Turn the dial to highlight the <b>Holiday</b> menu.</li><li>► Press the dial to open the selected menu. The menu item <b>Holiday Prog.</b> is displayed.</li></ul>	
<b>Activate the vacation program and set the vacation time</b> <ul style="list-style-type: none"><li>► Open the <b>Holiday</b> menu.</li><li>► Press the dial. The setting value <b>OFF</b> starts to flash in the input field.</li><li>► Turn the dial to select <b>ON</b> and press the dial. The text line displays the vacation begin date (factory setting for 1st vacation day = current date) and the vacation end date (factory setting for last day = one week after the current date). The input field for the day vacation begins starts to flash.</li></ul>	
<ul style="list-style-type: none"><li>► Turn the dial to set the month vacation begins and press the dial. The month that vacation begins is changed; the input field for the day vacation begins starts the flash.</li><li>► Turn the dial to set the day vacation begins and press the dial.<sup>1)</sup> The day that vacation begins is changed; the input field for the month vacation ends starts to flash.</li></ul>	

Table 14 Activating, setting, interrupting or prematurely ending the vacation program

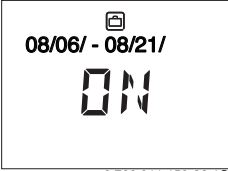
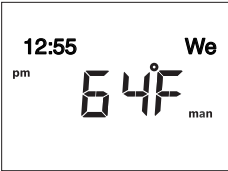
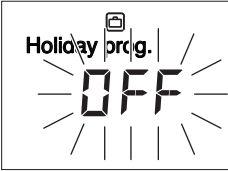
Operation	Result
<ul style="list-style-type: none"><li>▶ Turn the dial to set the month vacation ends and press the dial. The month that vacation ends is changed; the input field for the day vacation ends starts to flash.</li><li>▶ Turn the dial to set the day vacation ends and press the dial.<sup>2)</sup> The user interface operates with the modified settings. The vacation program is activated automatically on set vacation begin date. The vacation period for the example shown runs from 12:00am on 08/06/ to 12:00am on 08/22/.</li></ul>	 <p>08/06/ - 08/21/</p> <p>ON</p> <p>6 720 811 158-32.10</p>
<b>Canceling vacation program</b>	
<ul style="list-style-type: none"><li>▶ Press the man key. The user interface will now constantly maintain the set temperature entered for manual operation. Hot water is available only if immediate tank charging is active or the hot water operating mode is <b>ON</b>.</li><li>▶ If necessary, turn the dial to set the desired room temperature and press the dial (or wait a few seconds). The user interface will now constantly maintain the new set room temperature.</li><li>▶ Press the auto key to resume the vacation program.</li></ul>	 <p>12:55 pm We</p> <p>64°F man</p> <p>6 720 811 158-33.10</p>
<b>Canceling the vacation program early</b>	
<ul style="list-style-type: none"><li>▶ Open the <b>Holiday</b> menu.</li><li>▶ Press the dial. The setting value <b>ON</b> starts to flash in the input field.</li><li>▶ Turn the dial to select <b>OFF</b> and press the dial. The vacation program is ended prematurely. The setting values for the vacation begin and vacation end dates are deleted.</li></ul>	 <p>Holiday prog.</p> <p>OFF</p> <p>6 720 811 158-34.10</p>

Table 14 Activating, setting, interrupting or prematurely ending the vacation program

- 1) If the vacation begin date precedes the current date, the year vacation begins is the coming year.
- 2) If the vacation end date precedes the vacation begin date, the year vacation ends is the year following the year vacation begins.



## 5.6 Displaying information about the system

### Info menu

The current system values and the active operating status can be displayed easily via the **Info** menu. No changes can be made here.



The **DHW** menu is displayed only if the user interface is installed and set up appropriately in a system with water heating.

#### Opening the menu

- ▶ Press the menu key to open the main menu.
- ▶ Turn the dial to highlight the **Info** menu.
- ▶ Press the dial to open the info menu.
- ▶ Turn the dial to select a submenu, e. g. **DHW**.
- ▶ Press the dial to open the selected menu.

#### Display information

- ▶ Turn the dial to select a menu item, e. g. **Actual Temp.** (= current hot water temperature)

If no information appears in the value display:

- ▶ Press the dial.  
The information for the selected menu item appears.
- ▶ Press the Back key to return to the menu item.

#### Closing the menu

- ▶ Press the Back key to return to the next higher menu.
- ▶ Press the Back key for an extended period of time to close the main menu.

Table 15 Operating the info menu

### Menu Info > Heating

Menu item	Description (possible displays)
<b>Outdoor Temp.</b>	The currently measured outdoor temperature, e. g. <b>- 23 °F</b> ( - 5.0 °C). This menu item is displayed only if an outdoor temperature sensor is installed.
<b>Operat. stats</b>	The heating system can have four different operating conditions. The current status of each heating zone assigned is displayed: <ul style="list-style-type: none"> <li>• If <b>OFF</b> is displayed, the heating is off, but frost protection remains active.</li> <li>• If <b>Heating</b> or <b>Setback</b> is displayed, the heating system is operating in automatic mode. Based on the time program, the system heats to the temperature set for the particular operating mode.</li> <li>• If <b>Manual</b> is displayed, the heating system operates in the manual mode.</li> </ul>
<b>Room Temp.</b>	The currently measured room temperature, e. g. <b>72 °F</b> (22.0 °C).

Table 16

### Menu Info > DHW

Menu item	Description (possible displays)
<b>Operat. stats</b>	Display of the current operating status of water heating: <b>ON</b> or <b>OFF</b>
<b>Set temp.</b>	Desired hot water temperature, e. g. <b>122 °F</b> (50.0 °C).
<b>Actual Temp.</b>	The currently measured hot water temperature, e. g. <b>117 °F</b> (47.0 °C).

Table 17

## 5.7 General settings

### Settings menu

All relevant settings for the end customer are combined under the general settings. This starts with language selection, continues through all time settings and format selections and ends with sensor calibration and display contrast.

### Changing the language

A detailed description of how to change the language can be found in Table 5, Page 7.

**Settings** > “Language”<sup>1)</sup> menu

Menu item	Functional description
<b>Language</b> <sup>1)</sup>	The language used for menus and menu items can be changed.

Table 18

- 1) The set language appears on the display instead of the text “Language”.

### Setting the time and date

A detailed description of how to set the time and date can be found in Table 5, Page 7. Proceed as described in Table 6 on page 9 to change the other settings.

No settings are lost in the event of a brief power failure or if the heat source is shut down for short periods of time. When the power supply is restored, the user interface resumes operation. If the shutdown period is prolonged, the settings for the time of day and the date might have to be made again. No other settings are required.

Menu **Settings** > **Time/Date**

Menu item	Functional description
<b>Time of Day</b>	Set the current time.
<b>Date</b>	Set the current date.
<b>Time correc.</b>	Time correction of the internal clock of the user interface in seconds per week ( – 20 s/week ... 20 s/week). Only the unit s (seconds) appears on the display instead of s/week (seconds per week) (→ “Setting the time correction correctly”).

Table 19

### Setting the time correction correctly

Example of calculating the time correction value, with a time of day deviation of approx. – 6 minutes per year (the clock in the user interface is 6 minutes slow):

- 6 minutes per year = – 360 seconds per year
- 1 year = 52 weeks
- 360 seconds : 52 weeks = – 6.92 seconds per week
- Increase the value of the time correction by 7 s/week.

### Setting output formats and properties of the user interface

Proceed as described in Table 6 on page 9 to change the settings in the **Format** menu.

Menu **Settings** > **Format**

Menu item	Functional description
<b>Date format</b>	Display of the date in all menus ( <b>DD.MM.YYYY</b> or <b>MM/DD/YYYY</b> ), where: D = day, M = month, Y = year. If indication of the year is not needed (e. g. in the vacation program), only DD.MM. or MM/DD/ appears.
<b>Time Format</b>	A 24-hour format ( <b>24h</b> ) and a 12-hour format ( <b>12h</b> , am and pm) are available for displaying the time.
<b>Temp. Format</b>	The units <b>°C</b> and <b>°F</b> are available for displaying the temperatures.
<b>Sensor calib.</b>	If the room temperature displayed by the user interface is not accurate, correct the discrepancy by up to <b>± 5.4 °F</b> (3 °C), à “Calibrating the room temperature sensor (Sensor calib.)”
<b>Contrast</b>	If what appears on the display is hard to see because of the lighting conditions, adjust the contrast of the display ( <b>36 % ... 64 %</b> ).

Table 20

### Calibrating the room temperature sensor (Sensor calib.)

- Place a suitable thermometer close to the user interface so that they are both subject to the same heat influences.
- Keep heat sources such as direct sunlight and body heat, etc., away from the user interface and the thermometer for one hour.
- Open the **Sensor calib.** menu.
- Turn the dial to set the correction value for the room temperature. For example, if the thermometer is showing a temperature 1.2 °F (0.7 °C) higher than the user interface, increase the setting value under **Sensor calib.** by **1.2 °F** (0.7 K).
- Press the dial.  
The user interface operates with the modified settings.

## 6 Energy-saving tips

### Economy heating

- Use the time program by activating automatic mode. Set the required room temperatures for the heating and setback operating modes in accordance with your personal temperature preferences. Adjust the time programs to suit your lifestyle.
  - **Heating mode** ☀ = Comfortable living environment
  - **Setback mode** ☾ = Active living, away from home or asleep
- Keep the user interface away from external heat sources (e. g. sunlight, tiled stoves, etc.). Otherwise there may be undesired fluctuations in the room temperature.
- Never position large objects such as a sofa immediately in front of radiators (maintain a clearance of at least 50 cm). Otherwise, the heated air cannot circulate and heat the room adequately.
- If you reduce the room temperature by 2 °F (1 K/ 1 °C), you can save up to 6 % energy.  
However, allowing the room temperature of heated rooms to drop below + 59 °F (+ 15 °C) daily is not recommended. This way, the walls cool off too much. In the heat-up phase, the room climate is disturbed by the cold walls, which continue to emit cold. If you further increase the room temperature, more energy is used than with the same amount of heat supply.
- With good heat insulation of your building, it is possible that after a heating phase the desired room temperature for the setback mode will not be reached. Nevertheless, energy is being saved as the heating system stays off.  
You save still more energy if you set the switching time for the setback mode earlier.

### Ventilating properly

Briefly open the windows fully instead of only a little. If the windows are only open a little, heat is constantly drawn out of the room without significantly improving the indoor air.

### Water heating on demand

- If the heating phases and the times at which hot water is required are closely aligned, use the time program for water heating in automatic mode as well.
- Set the hot water temperature as low as possible. This saves a lot of energy without noticeably impairing DHW convenience.



**CAUTION:** Health hazard due to legionella!

- ▶ At lower hot water temperatures, activate thermal **Disinfection**.

## 7 FAQ

### Why does the room temperature measured with a separate thermometer not correlate with the displayed room temperature?

Various different factors influence the room temperature. If the user interface is installed on a cold wall, it will be affected by the cold temperature of the wall. If it is mounted in a warm part of the room, such as close to a fireplace or chimney, it will be influenced by the heat there. Therefore, a separate thermometer can indicate a different room temperature than that set at the user interface. When comparing the displayed room temperature with temperatures measured by another thermometer, it is important to remember the following:

- The separate thermometer and the user interface must be physically close to each other.
- The separate thermometer must be accurate.
- When comparing, do not measure the room temperature when the system is heating up, as the two devices may react at different speeds to the change in temperature.

If you have followed these instructions and you can still detect a discrepancy, you can now calibrate the room temperature display (→ page 18).

### Why do the radiators get (too) hot when the outside temperature is relatively high?

Even in the summer, the radiators may be heated for a short time under specific circumstances: namely, when the pump is started up automatically at a predefined interval, to prevent it from "seizing up" (jamming). If the pump happens to be started up immediately after water heating, the unused residual heat is dissipated via the heating circuit and the radiators.

### Why does the pump run at night, even though the home is not being heated at all or only very little?

The setback type **Reduced operation** is set permanently for the user interface. In order to maintain a lower room temperature, the pump continues to run even if the heating is reduced.

### The measured room temperature is higher than the required room temperature. Why is the heat source still running?

The heat source may be heating hot water.

## 8 Troubleshooting

### 8.1 Eliminating “sensed” faults

A “sensed” fault can have various causes, which can usually be eliminated by taking simple steps. If it is too cold or hot for you, the following table will help you eliminate these “sensed” faults.

Problem	Possible cause	Measure
Required room temperature not achieved	Temperatures set too low.	Set the required room temperatures higher.
	Supply temperature controller on heat source set too low.	Set supply temperature controller higher (→ operating instructions of the heat source).
	Air in the system.	Bleed all air from the radiators and system.
Heat-up takes too long	Wrong heating zone response.	Call approved contractor or customer service.
Required room temperature greatly exceeded	Radiators become too hot.	Set thermostat(s) in adjoining rooms lower. Set the required room temperature for Heating lower.
	Unfavorable user interface installation location, e. g. external wall, near window, in draft, ...	Call approved contractor or customer service.
	Excessive room temperature fluctuations	Temporary influence of external heat on the room, e. g. from solar exposure, room lighting, TV, fireplace etc. Call approved contractor or customer service.
Temperature rises instead of dropping	Incorrect time set.	Set the time.

Table 21 Eliminating “sensed” faults

Problem	Possible cause	Measure
Room temperature too high during Setback operating mode	The building retains a lot of heat.	Set an earlier switching time for Setback.
Incorrect or no control	For instance, connection between user interface and heat source faulty.	Call approved contractor or customer service.
Domestic hot water tank does not heat up	Hot water temperature <sup>1)</sup> on heat source set too low.	Set the hot water temperature <sup>1)</sup> higher.
	Time program for heating set and water heating in automatic mode.	Change time program for heating or operating mode for water heating.
	The set system configuration for hot water heating does not fit the heating system.	Call approved contractor or customer service.
The hot water at the taps is not reaching the required temperature.	Mixer set lower than the required hot water temperature.	If you are in doubt, contact your contractor to come and check the mixer setting.

Table 21 Eliminating “sensed” faults

1) See operating instructions of the heat source for further information.

## 8.2 Eliminating displayed faults



**NOTICE:** Risk of system damage due to freezing! The system can freeze up if it is taken out of service due to a fault shutdown.

- Use Tab. 22 to check if the fault can be fixed.
- If the fault cannot be fixed, contact your contractor immediately.

A fault in your system is indicated on the display of the user interface. If there are multiple faults, the fault with the highest priority will be displayed. The fault code and sub-code are displayed alternately. The codes

**Fault**

**A 11** man

6 720 811 158-35.10

inform your contractor about the possible cause. Confirm a fault (press the dial) to switch to the room temperature display. The fault is displayed again automatically after 60 minutes if it is still active.

The cause can be a fault on the user interface, in a component, in an assembly or on the heat source.

The system keeps operating as much as possible; in other words, heating of the home can continue.

Fault code	Sub-code	Cause or fault description	Testing sequence/Cause	Measure
Display is blank			System is switched off.	► Switch on the system.
			The power supply to the user interface has been interrupted.	► Check that the user interface is correctly seated in its wall bracket.
A6x	1010	No communication via BUS connection EMS in heating zone x	–	► Check that the user interface is correctly seated in its wall bracket.
A6x	1038	Invalid time/date in heating zone x	Date/time not yet set	Set date/time
			Prolonged loss of power supply	Avoid voltage failures
A6x	3061 3062 3063 3064	No communication with controller in heating zone x	–	► Check that the user interface is correctly seated in its wall bracket.
Hxx		–	Maintenance required. The system keeps operating as far as possible.	► Make arrangements to have the system serviced by your contractor.
H07	1017	Water pressure too low	Water pressure in the system is too low. This level is only displayed if your system is equipped with a digital pressure sensor.	► Top up the heating water as described in the heat source operating instructions.

Table 22 Table with fault and service displays

### If a fault persists or is not listed here:

- Call an authorized contractor or customer service and give them the fault code and sub-code, as well as the ID no. of the user interface.

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Table 23 Your contractor must enter the ID no. of the user interface here during installation.

### Fault affecting the heat source

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Heat source faults are always displayed on the heat source.

If there is a BUS connection between the user interface and the heat source, faults are also displayed on the user interface.

If in doubt, ask your contractor about the type of connection.

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Locking faults on the heat source can be rectified by performing a reset.

- Reset the heat source.

See the operating instructions for the heat source for additional information about eliminating faults affecting the heat source.

- If the fault cannot be rectified by a reset, contact your contractor.

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## 9 Environmental protection/disposal

Environmental protection is one of the fundamental company policies of the Bosch Group. We regard quality of performance, economy and environmental protection as equal objectives.

Environmental protection laws and regulations are strictly adhered to. To protect the environment, we use the best possible technology and materials taking into account economic points of view.

### Packaging

For the packaging, we participate in the country-specific recycling systems, which guarantee optimal recycling. All packaging materials used are environmentally-friendly and recyclable.

### Old appliances

Old appliances contain resources that should be recycled. The components are easy to separate and the plastics are marked. This allows the various components to be sorted for appropriate recycling or disposal.

## 10 Setup log

The contractor fills out the setup report during commissioning.  
It is intended to provide you with information.




Menu item	Selection																
 Heating																	
Temperatures	Heating:	°F °C(       °C)															
	Setback:	°F °C(       °C)															
Time program		Mon-Fri ↓	Saturday ↓	Sunday ↓	Monday ↓	Tuesday ↓	Wednesday ↓	Thursday ↓	Friday ↓								
	Heat begin1:																
	Strt setback1:																
	Heat begin2:																
	Strt setback2:																
	Heat begin3:																
	Strt setback3:																
 Hot water																	
Temperature	°F (       °C)																
Mode	<input type="checkbox"/> AUTO (factory settings) <input type="checkbox"/> ON <input type="checkbox"/> OFF																
WWSD	<input type="checkbox"/> OFF	°F (       °C)															
Recirculation	<input type="checkbox"/> AUTO (factory settings) <input type="checkbox"/> ON <input type="checkbox"/> OFF																
Disinfection	<input type="checkbox"/> OFF (factory settings) <input type="checkbox"/> AUTO																
 Settings																	
Contrast	%																



Table 24 Setup log

## Technical terms

### Auto mode

The heating system is heating in accordance with the time program and an automatic changeover takes place between operating modes.

### Operating mode

The operating modes are **Heating** and **Setback**. They are depicted by the symbols  and . Each of these operating modes is assigned a "desired" room temperature that can be changed.

### Instantaneous water heater

With this type of water heating, hot water is available on demand. Compared with water heating with a DHW tank, it can take longer for the required temperature to be reached at the taps. This delay can be reduced by activating temperature maintenance (→ Temperature maintenance).

### Frost protection

Frost protection prevents system components from freezing. With strictly room temperature-dependent control, frost protection is in effect only in the room where the user interface is installed. An additional outdoor temperature sensor can ensure frost protection for the entire system even with strictly room temperature-dependent control.

### Required room temperature (also desired or set temperature/set room temp.)

The room temperature to be achieved by the heating system. It can be set individually.

### Factory settings

Values stored permanently in the user interface (e. g. complete time program), that can be restored by you or your contractor when necessary (e. g. **Reset Sched.**).

### Manual operation

The automatic mode and time program are interrupted during manual operation. The system maintains the set room temperature constantly and without setback.

### Mixer

Assembly that automatically ensures that hot water can be drawn from the taps at a temperature no higher than the temperature set on the mixer. It is not installed in every system.

### Switching time

A particular time at which the heating begins to heat. In the automatic mode, water heating also depends on the switching times. The switching time is a component of the time program.

### Thermal disinfection

This function heats up the domestic hot water to a temperature above 140 °F (60 °C) sufficient to kill pathogens (e. g. legionella). Heed the safety instructions for the danger of scalding.

### Supply temperature

Temperature at which the heated water flows in the space heating system from the heat source to the heating surfaces in the rooms. To reduce heat losses and save energy, today's designs provide for lower supply/return temperatures, e. g. 140/104 °F (60/40 °C).

### Temperature maintenance

If temperature maintenance is activated for a heat source, the heat source upstream of the water heating does not have to be heated according to the instantaneous flow principle. This makes hot water available more quickly.

### DHW tanks

A DHW tank stores large quantities of heated drinking water (e.g. 32 gal / 120 liters) and thus provides sufficient hot water at the taps.

### Time program

A time program automatically switches the operating mode at fixed times. If the automatic mode is activated for water heating, the time program for heating also determines the switching times for water heating and operation of the recirculation pump.

### DHW recirculation pump

A recirculation pump circulates the hot water between the water heater and tap. Thus hot water is available more quickly.



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## Notes

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